

“Welcome to Devon Square Orthodontics”

We are a well-established Orthodontic practice and proud of the service that we offer our patients.

This leaflet tells you about our practice and the services that we provide. Should you have any further questions, please contact the practice on 01626 335747, who will be pleased to assist you.

We have a contract with NHS England to provide specialist orthodontic services for patients under the age of 18 years. Guidelines set by the NHS and the Government are followed to assess a person's eligibility for NHS orthodontic treatment. If a patient is eligible for treatment their name will be added to the treatment list.

All patients wishing to be seen for an NHS assessment will require a referral to be sent to us by their dentist

In circumstances where a patient is not eligible for treatment on the NHS, self-funded options can be discussed. For further information on our full range of private services, please speak to a member of our team, who will be more than happy to help.

“The staff were welcoming and clearly took pride in their work. It was visible that they cared for their patients and that was represented through the great care taken”.

Useful Contacts

Should you have a dental emergency outside the normal practice hours, please telephone Devon Dental Emergency Helpline on:
01392 823 682

NHS England Area Team

Peninsula House
Kingsmill Road
Tamar View Industrial Estate
Saltash
Cornwall
PL12 6LE

Contact: 01752 679250

Email: england.primarycaredental.nhs.net

NHS Direct tel: 111 or visit:
www.nhsdirect.co.uk

NHS Choices: www.nhs.uk/choices

The Patient Advice and Liaison Service (PALS)

PALS are available to help solve problems in the NHS health and related social care service. Visit **www.nhs.uk** for further information

Patient Feedback

We always welcome patient feedback, please feel free to share any ideas that you feel could improve our patient's experience.

We are here to help!

If you would like any further information about orthodontic treatment at the practice please contact us on:

Tel: 01626 335747

info@devonsquareorthodontics.com

Visit our website for the latest practice information at **www.devonsquareorthodontics.com**

Last Updated Jan 2019



**DEVON SQUARE
ORTHODONTICS**



Practice Information Leaflet

Devon Square Orthodontics Ltd
29 Devon Square
Newton Abbot
Devon
TQ12 2HH

01626 335747

info@devonsquareorthodontics.com
www.devonsquareorthodontics.com



“A wonderful orthodontic practice that has given amazing treatment with excellent staff who really care about the job they are doing. Would highly recommend”

Orthodontic Treatment at our practice

Our aim is to provide an the highest quality of treatment and patient care to both adults and children We use the latest techniques, equipment and technology to gently correct the alignment (position) of your teeth, giving you the smile you have always wanted.

Our friendly, highly experienced team and comfortable surroundings ensure your visits will be pleasant and relaxed.

We do our best to ensure your orthodontic treatment meets your individual needs and will discuss the proposed treatment and treatment options with you, giving you time to ask questions.

We are very pleased to be a training practice for qualified dentists, studying for their MSc in Orthodontics. Dr Hopkins is our our MSc trainer.

At DSO the highly skilled team ensure every patient receives first class treatment and care. However, patients may express a preference for the clinician they wish to see.

Opening Hours

The Practice is open during the following hours:

Monday- Friday	8.30am to 5pm
Saturday& Sunday	CLOSED

We kindly ask that 24 hours' notice is given should you need to cancel an appointment

Zero Tolerance Policy

At DSO we do not tolerate verbal or physical abuse on our staff. This is a serious offence and could result in prosecution.

Confidentiality & Data Protection

Patient confidentiality and data protection at our practice is taken seriously and all information about our patients is treated with the strictest confidence in accordance with our practice policies. If you would a copy of these policies, please contact a member of our practice coordinator team 01626 335747.

Comments about our service

We hope that you are entirely satisfied with your orthodontic treatment and would be happy to recommend our services to others. If not, please let us know about it so that we can rectify the cause for dissatisfaction and improve our service.

Care Quality Commission

We are regulated by the CQC. Our registration details can be obtained from:

CQC National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

Tel: 03000 616161
www.cqc.org.uk

Facilities

- 8 comfortable dental surgeries
- Digital OPG and cephalometric radiography facilities
- 3D imaging (CT) scanning equipment
- Tooth brushing room
- Private treatment coordinating room
- Baby changing facilities
- Access for patients with disability.

If you have any disability that you think we need to know about please give us a call before your appointment and we will do our best to put suitable arrangements in place to accommodate your needs.

Meet The Team

Specialist Orthodontists

Dr Elizabeth Hopkins (Company Director) BDS (UBirm)
FDSRCSEd DDORCPS (glasg) GDC 54777

Dr Catherine Godden BDS MFDS MSc (Lond) Morth
GDC 72677

Dr Richard Cure Company Director BDS (U Birm)
MGDSRCS(Eng) FDSRCSEd FFGDP(UK) MOrth RCSEd
PhD PFHEA FDTFEd GDC 52483

General Dentist Practitioner

Adriana Vidal Ahis Lic Odont Alfonso XEL Sabio Uni2008
GDC 224361

Desislava Borisova DDM Bulgaria
GDC 208307

Orthodontic Therapists

Kelly Brown Dip Orth Ther RcsEd.
GDC 129188

Lorraine Burton Dip Orth Therapy Warwick
GDC 150287

Leanne Clarke Dip Orth Therapy Warwick
GDC 215902

Natalie Pyne Dip Orth Therapy Warwick
GDC 196460

Trainee Orthodontic Therapists

Gemma Ireland	GDC 132573
Zoe Brealey	GDC 263571

Dental Hygienist

Lauren Hellier Dip Dent Hygiene Cardiff
GDC 224097

Dental Care Professionals

Lisa Spargo	GDC 189728
Carly Coombes	GDC 129182
Claire Holden	GDC 179325
Victoria Ruston	GDC 246838
Hannah Jeffery	GDC 263566
Helen Downing	GDC 247652
Amanda Disley	GDC 155533
Gemma Atkinson	GDC 272294

Administration Team

Vanessa Harvey	Grace de Young
Ellie Hayman	Sarah Mallett
Dee Kennard	